BOOKSTORE

EFSC Campus Bookstores

The EFSC Bookstore is your one-stop shop for new, used, rental, and electronic textbooks, as well as college supplies, clothing, graduation regalia, and gifts.

Important Location Details and Course Material Information

- · Eastern Florida State College uses a course material delivery model called Titan First Day Ready. In partnership with the EFSC Bookstores, powered by Barnes and Noble College, Titan First Day Ready ensures students have their required materials before the first day of class. Through the program, physical books will be conveniently packaged and provided to students on a rental basis, with easy pickup at a campus bookstore or shipment to a student's home. Rental materials are due back to the bookstore during finals week and can be returned to any campus bookstore location, regardless of where they originated. Digital materials will be delivered directly through the Canvas Learning Management System (LMS). Materials are funded through a cost per credit hour charge of \$25 per credit hour for all for credit courses that students registered for during the term. It's estimated the program will save eligible students 35-50% on the cost of course materials each term as compared to buying items directly for every course. Enrollment in Titan First Day Ready is automatic for courses that qualify, and there is an opt-out period each term as defined on the Titan First Day Ready web page. Currently, NOT included in Titan First Day Ready are: courses for programs that earn a Career and Technical Certificate (CTC), also known as clock-hour workforce programs, continuing education, and non-credit based programs. These three categories are excluded from the program.
- EFSC Bookstores are open on the Cocoa, Melbourne and Palm Bay Campuses, with added walk-in hours at the beginning and end of the term to facilitate textbook pick-up and rental returns. There is no bookstore on the Titusville Campus. If you need books for a Titusville Campus course, those materials are carried at the Cocoa store and also online
- For students who opt-out of Titan First Day Ready, textbooks (new, used, or rental) and other course materials <u>can be ordered online</u> at the same price as the merchandise available in-store, with an approximate turnaround time of two days. Be sure to have your course schedule on hand, as you will need course numbers to find the correct books. You will be using the <u>"Find Course Materials" page</u> in our online store and selecting the Campus where the course takes place or Palm Bay for Eastern Florida Online classes. You will use the "OPT OUT" term listed on the term dropdown.
- Online order pick-up will be available at the Cocoa, Melbourne and Palm Bay campuses based on the campus where the class is taught. All online class course materials will be available ONLY at the Palm Bay campus location. (check the Locations and Hours box on this page for more detailed information). To pick up an order, you will need either your confirmation email or a valid picture ID. Students can also pay to have their order shipped via UPS to their home when placing their order.

Cash for Books:

Campus bookstores buy back used books every day. The best time to sell back used books is when finals start. The bookstores will pay up to 50% of the book's selling price if professors have assigned it for the next term and the bookstore is not overstocked. If the book does not meet these criteria, prices are determined by the current national demand. Study

guides and workbooks must be "like new," without any writing on their pages. All books must be in good condition. Some books have little or no monetary value. One-time use, out-of-print books, and old editions are not in national demand, and will not be purchased. For students' protection, current student identification is required for all buyback transactions.

Textbook Refund Policy for Opt-Out/Clock-Hour Students:

A full refund will be given in the original form of payment if textbooks are returned during the first week of classes with the original receipt. With a proof of schedule change and original receipt, a full refund will be given in the original form of payment during the first 30 days of classes.

- · No refunds on unwrapped loose-leaf books or activated eBooks.
- · Textbooks must be in original condition.
- · No refunds or exchanges without original receipt.

General Reading Books, Software, Audio, Video and Small Electronics Refund Policy:

- A full refund will be given in your original form of payment if merchandise is returned, unopened, unused, within 14 days of purchase with original receipt.
- · Software download product sales are final and non-refundable

All Other Merchandise Refund Policy:

- A full refund will be given in the original form of payment if merchandise is returned in original condition, unworn/unused with original tags and labels, within 90 days of purchase with original receipt.
- All sales are final and non-refundable on graduation products, gift cards, prepaid cards, newspapers, and magazines.

Fair Pricing Policy:

Barnes and Noble College Booksellers complies with the local weights and measures requirements. If the price on the receipt is above the advertised or posted price, please alert a bookseller and they will gladly refund the difference.